

Karnataka State Souharda Federal Cooperative Ltd., Bengaluru.

(A Statutory Body in Cooperative Sector) Souharda Sahakari Soudha, No.68, 18th Cross, Margosa Road, Malleshwaram, Bengaluru -560055.

TENDER DOCUMENT

FOR ORGANIZING AND MANAGING A FOREIGN STUDY TOUR PLAN - 2025

1	Last Date and Submission of tender	03 December, 2024 at 03.00 PM.
2	Date of Opening of Technical bids	03 December, 2024 at 04.00 PM.
2	Date of Opening of financial bids	03 December, 2024 at 05.00 PM.
3	Tender Document Fee	Rs 1000/-
4	EMD Amount	Rs.1,00,000/- (Mode of payment DD Or NEFT/
		RTGS
5	Place of Opening of Tender	Souharda Sahakari Soudha, No.68, 18 th
		Cross, Margosa Road, Malleshwaram,
		Bengaluru -560055.

SECTION- I

NOTICE INVITING TENDER FOR FOREIGN STUDY TOUR PLAN – 2025

The Karnataka State Souharda Federal Cooperative Ltd. (KSSFCL Bengaluru, invites sealed tenders in a **Two-cover system** for organizing and managing a comprehensive foreign study tour plan for its **Board member** in the month of April-2025. Interested travel operators may either download the tender document from **www.souharda.coop** or collect it from the office. The complete tender should reach the office by **03:00 PM on 03.12.2024**

SCOPE OF WORK

CITIES VISITED AND TOUR HIGHLIGHTS

Country	City Name	Duration	Tour Highlights
U.K.	London	03	Guided city tour of London
		Nights	Visit Madame Tussaud Wax Museum
			Enjoy Ride on London Eye
			Entrance and tour of Lord's Cricket stadium or Wimbledon
			Stadium.
			Entrance to Tower of London and see Crown Jewels section
			including Kohinoor Diamond.
			Visit to the State of Basaveshwara Statue at the bank of River
			Thames.
			2 nd class Euro Star Train Ticket from London to Paris

France	Paris	03 Nights	Guided city tour of Paris Visit Eiffel Tower 3rd Level
		IVIGIILS	Enjoy Seine River Cruise
			Visit Louvre Museum (closed on Tuesday)
			Visit Palace of Versailles (Closed on Monday)
			Visit to Fragonard perfume museum.
			2 nd Class Train Ticket from Paris to Brussels
Dalaina	Brussels	Day Tayy	Orientation Tour of Brussels
Belgium	brusseis	Day Tour	
			Photo-Stop at Atomium
Netherlands	Amsterdam	02	Visit to Mini Europe
Netneriands	7	_	Enjoy Canal Cruise in Amsterdam
	Lisse	Nights	Visit Keukenhof Gardens or Entrance to Madurodam
•	11.2.1.11	04 11 1 1	Visit to Wooden shoe Factory and Cheese Farm
Germany	Heidelberg	01 Night	Visit to Cologne cathedral
			Orientation tour of Heidelberg
			Visit Heidelberg Altstadt (Old Town)
	_		Demonstration at Cuckoo Clock Show room
Switzerland	Geneva	01 Night	Orientation Tour of Geneva
			Excursion to Mt. Titlis
	Zurich	02	Orientation Tour of Lucerne
		Nights	Cruise on lake Lucerne
			Excursion to Jungfraujoch
			Orientation Tour of Interlaken
Austria	Innsbruck	01 Night	Orientation Tour of Innsbruck
	Wattens		Visit Swarovski Crystal Museum
	Vienna	01 Night	Guided tour of Vienna
			Visit to Schönbrunn Palace
Slovenia	Ljubljana	01 Night	Orientation tour of Ljubljana
			Visit to Postojna Caves
Italy	Padova	01 Night	Boat Transfer to St. Mark Square
-			Enjoy Gondola Ride
	Tuscany	01 Night	Guided city tour of Florence
			Visit to Square of Miracle
			Photo-stop at Leaning Tower of Pisa
	Rome	01 Night	Guided city tour of Rome
			Visit the Colosseum

DAY WISE ITINERARY

Day 01: Arrive in London, the capital of England and the United Kingdom.

Welcome! Today we board our flight to one of the most beautiful cities known for its rich culture, cosmopolitanism and fascinating history - London the capital of England. On arrival, get greeted by your professional tour manager outside arrival hall, who will later escort you to your hotel. Check in and relax in the comforts of your hotel.

Overnight stay at hotel in London.

Meal Plan: Packed Snacks | Dinner

Day 02:

Guided city tour of London with Changing of Guards. Visit Tower of London. Photo stop at Statue of Basaveshwara. Visit The People's Supermarket a cooperative grocery store.

Today after breakfast proceed to explore the city of London with your expert local guide. You will see important landmarks like the Big Ben, Houses of Parliament, Westminster Abbey, Trafalgar Square,

Piccadilly Circus, Tower Bridge, River Thames, Hyde Park and many more. Witness the Changing of the Guards at Buckingham Palace (subject to operation). Later visit the most famous place in London know as Tower of London which houses the exquisite crown jewels including the Kohinoor diamond and many other British national treasures. You can enjoy the beautiful view of the Famous Tower Bridge. Later group will have opportunity to take photo stop at Statue of Basaveshwara. The statue of 12th century Indian Philosopher "Basaveshwara" who pioneered the idea of democracy was erected on the bank of River Thames, in the London borough of Lambeth.

Later we will visit The People's Supermarket is a cooperative grocery store in London inspired by community-driven grocery models, The People's Supermarket is member-run, with all profits reinvested into the store and community initiatives. Members volunteer in exchange for discounts and have a say in store operations, including product sourcing and waste management policies. We will have interactive session with the team to understand their co-operative model.

Overnight stay at hotel in London.

Meal Plan: Breakfast | Lunch | Dinner

Day 03

Visit Lord's Cricket Ground. Visit to the famous Madame Tussauds Wax Museum. Ride the London Eye.

Today after Breakfast we proceed to first visit the Lord's Cricket Stadium - the Mecca of Cricket, where you will get to see the museum of cricket. Lord's is the most famous cricket Ground in the world, steeped in over 200 years of history and tradition. Walk through iconic parts of the ground including the Grade II*-listed Victorian Pavilion, the world-famous Long Room, the Players' Dressing Rooms, the dramatic J.P. Morgan Media Centre, and the MCC Museum, home of the Ashes Urn – cricket's best-known artefact. Next proceed to visit the renowned Madame Tussauds wax museum. Be enthralled by the world's largest wax collection of famous personalities. Next, visit London eye, one of the many iconic highlights of the city. Enjoy scenic views of the city while you ride the London eye. It is one of the most popular tourist attractions in the United Kingdom, standing at 135 meters tall overlooking the river Thames and the beautiful city of London.

Overnight stay at hotel in London.

Meal Plan: Breakfast | Lunch | Dinner

Day 04:

Euro star train from London to Paris. Arrive into Paris – the City of Romance, Lights and Glamour. Visit to La Louve Cooperative Supermarket in Paris. Cruise on River Seine. Enjoy a romantic River Seine cruise.

After Breakfast Check out of your hotel and proceed to Train station to take the Euro star train from London to Paris. On arrival we proceed to La Louve Cooperative Supermarket in Paris is a fascinating example of a consumer-run cooperative with a unique structure aimed at providing affordable, high-quality, and sustainable food to its members. Here's a closer look of the functioning of the organization. Next, we proceed take a romantic cruise down the river Seine, one of the world's most scenic cruise, flanked by exquisite monuments like Notre Dame, Eiffel Tower, Louvre, Orsay Museum and many more. Gliding under one bridge to one another with a view of the finest monuments in the heart of bustling Paris.

Overnight stay at hotel in Paris

Meal Plan: Breakfast | Packed Lunch | Dinner

Day 05:

Visit Palace of Versailles – Greatest Achievements in French 17th Century Art. Visit Louvre Museum. Visit to Fragonard Musée du Parfum. Free time for shopping in the evening.

Get set to visit the Palace of Versailles, a world-famous palace located in Versailles, about 12 miles (19 km) west of Paris, France. The palace is owned by the French Republic and has since 1995 been managed, under the direction of the French Ministry of Culture, by the Public Establishment of the Palace, Museum and National Estate of Versailles. 15,000,000 people visit the Palace of Versailles every year, making it one

of the most popular tourist attractions in the world. Next proceed to visit The Louvre Museum, the world's second-largest art museum and a historic monument in Paris, France, and is best known for being the home of the Mona Lisa. A central landmark of the city, it is located on the Right Bank of the Seine in the city's 1st arrondissement. Later you will visit The Musée du Parfum, also known as the Fragonard Musée du Parfum. During tour unveiling the manufacturing secrets of perfume and its extraordinary history from Antiquity to the present day. Evening is free for shopping.

Overnight stay at hotel in Paris

Meal Plan: Breakfast | Lunch | Dinner

Day 06:

Guided city tour of Paris. Visit to Eiffel tower 3rd (Top) Level. Paris by Night Tour

Today we proceed for a guided city tour of Paris. Marvel at the finest Parisian tourist attractions, Place Vendôme, Place de l'Opéra Garnier, Musée d'Orsay, Place de la Concorde, Champs Elysées, one of the most recognised fashionable avenues in the world, Arc de Triomphe, Alexander Bridge, Les Invalides and several others. Next we visit the iconic Eiffel Tower – 3rd Level and get a stunning view of the city from the top. With its famous tapering cast iron tip, the Eiffel Tower is not just the symbol of Paris but of all of France. Later in the evening enjoy the specially arranged Paris By Night Tour.

Overnight stay at hotel in Paris

Meal Plan: Breakfast | Lunch | Dinner

Day 07:

Train from Paris to Brussels. Orientation tour of Brussels. Photo stop at the Atomium, Visit Mini Europe. Onto Netherlands.

After Breakfast Check out from your hotel and we drive to train station to take the train from Paris to Brussels. Brussels is known all over the world as the Capital of Europe, but it has many more, lesser-known attractions: an amazing variety of architectural styles including the internationally renowned Grand Place and Art Nouveau districts. On arrival in Later proceed for orientation tour of Brussels. Visit one of Europe's most beautiful squares, the Grand Place, home to the medieval Town Hall and the fabled Manneken Pis statue. Drive past St. Michael's Church and stop for a photograph at the Atomium. Later we will visit Mini - Europe (miniature park) located in Brupark at the foot of the Atomium, in Brussels. Mini-Europe is a park featuring all the wonders of Europe, in miniature. Bonsai trees, flowery groves and dwarf trees embellish the 350 monuments which have been reproduced at scale 1/25. A fascinating presentation for everyone, not to be missed during your stay in the Capital of Europe Union.

Later we drive to Netherlands.

Overnight stay at hotel in Netherlands

Meal Plan: Breakfast | Lunch | Dinner

Day 08:

Visit Keukenhof Gardens (till 11th May2025) Or visit the miniature park – Madurodam (from 12th May 2025). Later we visit at the Rabobank Founded in the late 19th century, Rabobank originated as a cooperative bank for farmers in the Netherlands. Amsterdam Canal Cruise and also Visit to Wooden Shoe & Cheese making factory.

Today after breakfast, check out from your hotel and relax in your coach as we proceed to the city of Lisse to tour the legendary Keukenhof Gardens (till 12th May). Be astounded by the vast numbers of tulips, daffodils and hyacinths, that create dazzling ranges of colour. From 13th May we visit Madurodam, a miniature park to see a range of perfect 1:25 scale model replicas of famous Dutch landmarks, historical cities and large developments. Feel like a giant amidst models of palaces, canals, windmills, harbors, airport and other Holland attractions.

Later we visit at the Rabobank Founded in the late 19th century, Rabobank originated as a cooperative bank for farmers in the Netherlands. Over the years, it has grown into one of the largest financial institutions in the country, serving a broad customer base while maintaining its cooperative roots.

Later drive to the Dutch capital – Amsterdam. Board a glass-topped boat where you will experience the

best of this historical city. Thrive on the city's vibrant past with its 1,000 bridges and quaint old houses. Then we proceed to Rembrandt on arrival we will also have visit to local Clog and Cheese making factory. Witness a demonstration of how cheese is made. You also have a chance to savour some authentic Dutch cheese. Watch a shoemaker make clogs and wooden shoes carved out of wooden blocks.

Overnight stay at hotel in Netherlands

Meal Plan: Breakfast | Lunch | Dinner

Day 09:

Visit Cologne Cathedral. Onto Heidelberg. Orientation tour of Heidelberg.

This morning, after breakfast, check-out from the hotel and proceed to the city of Cologne, famous for its Eau de Cologne. Here you will visit the imposing Cologne Cathedral, a Gothic masterpiece with its 515 feet twin towers. Later we will continue our journey towards Heidelberg. On arrival, proceed for an orientation tour. Visit Heidelberg Altstadt (Old Town) which spreads around the Market Square and stretches along the Neckar River. Sat just below Heidelberg Schloss (castle) it hosts old and modern houses in a maze of narrow, cobblestoned streets. Continue your drive to your hotel and check in.

Overnight stay at hotel in Heidelberg / Karlsruhe

Meal Plan: Breakfast | Lunch | Dinner

Day 10:

Drive to Geneva. Enroute visit Black Forest. Orientation tour of Geneva.

After Breakfast Check out relax in your coach as we drive to the heart of the Black Forest, known for its dense, evergreen forests and picturesque villages. You will be enthralled at the scenic beauty of the quaint villages in the heart of Black Forest region. Witness a demonstration of how cuckoo clocks are made. Sit back and enjoy the scenic drive towards Switzerland. Later proceed to Switzerland, a mountainous Central European country, home to numerous lakes, villages and the high peaks of the Alps. On arrival proceed for orientation tour of Geneva. See The Jet d'Eau, a large fountain in Geneva, Switzerland and is one of the city's most famous landmarks, UN Buildings - The United Nations Office and the Flower Clock, located just in front of the famous Lake Geneva.

Later drive to your hotel and check in.

Overnight stay at hotel in Geneva

Meal Plan: Breakfast | Lunch | Dinner

Day 11:

Enjoy a magical alpine excursion to the top of Europe - the amazing Jungfraujoch and scenic Interlaken.

Today after breakfast, get ready for a memorable magical alpine excursion to Jungfraujoch – The Top of Europe, a high–point of your tour. Enjoy a scenic drive to your first destination, Interlaken. The town is located between two lakes, Brienz and Thun, and alongside the river Aare, which flows between them. This town is very famous for Bollywood and Hollywood movies. On arrival you will have free time to explore the beautiful town of Switzerland.

Later you proceed to Grindelwald. The new 3S-Bahn Eiger Express takes you from the Grindelwald Terminal to the Eigergletscher station in just 15 minutes. From there board a cogwheel train to reach the highest railway station in Europe at 11,333 feet — a world of eternal ice and snow. Visit the Ice Palace where artistes create their work of art in ice. Visit the Sphinx observatory deck to experience a breathtaking panoramic view of the longest glacier in the Alps - Aletsch Glacier. Overnight stay at hotel in Central Switzerland

Meal Plan: Breakfast | Lunch | Dinner

Day 12:

Visit Mt. Titlis- enjoy Cable car rides including the world's first rotating cable car, the Rotair – to the top of Mt. Titlis at 3,020 metres. Orientation tour of Lucerne. Enjoy Cruise on Lake Lucerne.

Today enjoy amazing scenery, a once in a lifetime experience with an exhilarating tip to the top of Mt Titlis at 3020 metres on various cable cars including Rotair, the world's first revolving cable car. Get a

breath taking unrestricted 360 degrees stunning view of the dazzling snow caped peak, deep crevasses and pristine white snow fields, dotted with massive ice boulders from every angle. Do not forget to visit the "Cliff Walk" the highest suspension bridge in Europe along the cliff of Mt. Titlis. Later proceed on an orientation tour of Lucerne one of most beautiful cities in Switzerland. Visit the Lion Monument, Kapell Brucke with some free time to shop for famous Swiss watches, knives and chocolates. Later enjoy a scenic cruise on the lake of Lucerne. Admire views of the lake, the town and the Swiss Alps during the lake lucerne cruise.

Overnight stay at hotel in Central Switzerland

Meal Plan: Breakfast | Lunch | Dinner

Day 13:

Visit Swarovski Crystal Museum – the dazzling world of crystals. Visit Innsbruck – The Tyrolean capital of picturesque Austria.

Breakfast at hotel and check out Relax in your coach as you take a scenic drive to Innsbruck. Proceed to Wattens, to visit the Swarovski World of Crystals and marvel at the crystalline works of art. Later enjoy an orientation tour of the beautiful city, Innsbruck. See the Golden Roof with its fire gilded copper tiles, a characteristic landmark of Innsbruck, walk down cobblestone pathways of Maria Theresien Strasse. You can sit at one of the many outdoor cafes, admire the magnificent baroque architecture and relive medieval European culture. The splendid Alps in the background provide a perfect picture-postcard setting.

Overnight stay a hotel in Innsbruck / Seefeld

Meal Plan: Breakfast | Lunch | Dinner

Day 14:

Guided tour of Vienna. Visit to Schönbrunn Palace

Breakfast at hotel and check out Relax in your coach as we drive to Vienna. Vienna, the capital of Austria, is a city rich in history, culture, and stunning architecture. Embarking on a guided tour of Vienna offers a captivating journey through the city's rich history and vibrant culture. The tour continues to St. Stephen's Cathedral, where the intricate Gothic architecture and breathtaking views from the tower leave a lasting impression. As the group strolls along the Ring Strasse, the guide shares fascinating stories about iconic landmarks like the Vienna State Opera and the Austrian Parliament. Take a stroll through Prater Park, capped off by a ride on the historic Ferris wheel, offers stunning views of the city skyline, making for an unforgettable exploration of Vienna's charm and elegance. Visit to the magnificent Schönbrunn Palace, explore the opulent rooms and lush gardens, all while learning about the Habsburg dynasty.

Overnight stay a hotel in Vienna

Meal Plan: Breakfast | Lunch | Dinner

Day 15:

Orientation tour of Ljubljana

Breakfast at hotel and check out Relax in your coach as we drive to Ljubljana. Ljubljana, the picturesque capital of Slovenia, is a vibrant city brimming with history and charm. Nestled between the Alps and the Adriatic, it boasts a stunning blend of medieval architecture and modern design, highlighted by the iconic Ljubljana Castle and the whimsical Dragon Bridge. The city's lively atmosphere is enhanced by its pedestrian-friendly streets, bustling Central Market, and the serene banks of the Ljubljana River, where cafes and bars invite leisurely afternoons. With lush green parks like Tivoli Park and a rich cultural scene exemplified by the alternative vibe of Metelkova Mesto, Ljubljana offers a delightful mix of relaxation and exploration.

Overnight stay a hotel in Ljubljana.

Meal Plan: Breakfast | Lunch | Dinner

Day 16:

Visit to Postojna Caves- Welcome to Venice - the floating city of Italy. Enjoy Gondola ride.

Breakfast at hotel Check out of your hotel and We proceed to Postojna Caves. This extensive cave system stretches over 24 kilometers and features stunning limestone formations, underground rivers, and unique ecosystems. The caves are famous for their striking stalactites and stalagmites, as well as the rare olm, a blind amphibian endemic to the area. a scenic train ride through the first part of the system, followed by a walking tour through the mesmerizing chambers. Highlights include the Great Hall, which is large enough to host concerts. The Postojna Caves are not only a geological marvel but also a significant site for paleontological discoveries, including prehistoric animal remains. Later we proceed towards Venice — Italy. City of Beautiful Monuments, Serpentine Canals, city that inspired poetry and passion through the ages. Arrive at the pier in Venice, where we board a private boat. Enjoy your Indian lunch on board while you sail over the Giudecca Canal, to arrive at St. Mark's Square - the main square of Venice. View St Mark's Basilica - one of the best examples of Byzantine architecture, Witness the famed Bell Tower and Clock Tower with the dominant sign of the Zodiac and current phase of the moon. See the Bridge of Sighs, made of white limestone, that passes over the Rio di Palazzo, connecting the old prisons with interrogations rooms at the Doge's Palace. Treasure a romantic Gondola ride in a flat-bottomed Venetian rowing boat, amidst the stunning backdrop of baroque buildings. This truly is the best way to enjoy this enchanting city. We return to the pier and later check in to your hotel.

Overnight stay at hotel in Padova/Bologna.

Meal Plan: Breakfast | Lunch | Dinner

Day 17:

Guided walking city tour of Florence. Visit to Coop Italy is Italy's largest consumer cooperative, known for promoting quality, sustainability, and fair pricing. View the remarkable and famous Leaning Tower of Pisa.

Today check-out and proceed for guided tour Along with your English-speaking local guide, walk and absorb into the culture of the historic city. View the Duomo – the city's most iconic landmark, the Campanile and the Baptistery with its Gates to Paradise. Also see the Piazza Della Signoria – an open-air museum crammed with Renaissance sculptures, edged by historic cafes and presided over by the magnificent Palazzo Vecchio and the famed Ponte Vecchio (bridge) across the River Arno. Later we visit to Coop Italy is Italy's largest consumer cooperative, known for promoting quality, sustainability, and fair pricing. It operates as a cooperative, meaning it is owned by its members who influence decisions, set priorities, and benefit from the cooperative's success. In the evening we proceed towards Square of Miracles with the stupendous Leaning Tower of Pisa. Enjoy the View the remarkable and famous Leaning Tower of Pisa.

Overnight stay at hotel in Tuscany region.

Meal Plan: Breakfast | Lunch | Dinner

Day 18:

All roads lead to Rome – the eternal city. Guided city tour of Rome. Visit the world's smallest country – the Vatican City. Entrance to Colosseum.

Enjoy a guided city tour of Rome with an expert English-speaking local guide. Next visit the Vatican City — the smallest country in the world (Please note shorts or sleeveless vests are not allowed). Enter the divinely beautiful basilica of St. Peter's. Get mesmerized by the works of Michelangelo and Bernini. Later proceed to visit Colosseum and learn about the incredible history and horrors of the Eternal City as you explore the centre of Ancient Rome. It is hard to imagine what these iconic landmarks would have looked like in their prime, with entrance to the archaeological site. The Colosseum is the world's largest amphitheatre, built by the Romans in 80 AD. Next, Visit the beautiful Trevi Fountains. The Legend says that tossing a coin over your shoulder gets you back to Rome.

Overnight stay at hotel in Rome.

Meal Plan: Breakfast | Lunch | Dinner

Day 19: Departure

After breakfast, check out from hotel and transfer to Rome airport to board Emirates flight EK 098

departing at 1530hrs arriving in Dubai Airport at 2310hrs and board connecting Emirates flight EK 564 departing at 0320hrs and arriving in Bangalore at 0855hrs on 05th May 2025.

Meal Plan: Breakfast I Packed Snacks.

Tour Duration: Approximately minmum15-maximum 18 days. **Group Size Min 25**

Eligibility Criteria for UK and Europe Countries Tour Plan Tender

Bidders submitting proposals for organizing the Europe Countries Tour Plan must meet the following eligibility criteria:

1. Registration and Legal Compliance

- The bidder must be a registered travel agency or authorized travel agent with a valid license to operate internationally.
- The bidder must provide proof of registration under applicable laws and regulations (e.g., Certificate of Incorporation, GST Registration, and PAN).

2. Experience

- The bidder must have a minimum of **10 years of experience** in organizing international group tours, particularly to UK and European countries.
- Documentary evidence such as completion certificates or work orders minimum 3 groups from previous group tour projects must be provided.

3. Financial Stability

- The bidder must demonstrate financial capability to execute the tour plan.
- The average annual turnover of the bidder should be at least 3Cr/per year in the last three financial years.
- IT Retunes statement for the last three financial years must be submitted.
- GST Returns statements for the last three financial years must be submitted.
- Audited financial statements for the last three financial years must be submitted.

4. Client References

• The bidder must furnish references or testimonials from at least **three previous clients** for organizing similar countries group study tours.

5. Infrastructure and Resources

- The bidder must have access to experienced multilingual tour guides familiar with UK and European destinations.
- The bidder must provide evidence of partnerships or agreements with international airlines, hotels, transport providers, and other relevant service providers.

6. Certifications and Insurance

• The bidder must provide proof of valid travel insurance coverage options for participants.

7. Blacklisting Declaration

• The bidder must provide an affidavit (Form-1) confirming that they have not been blacklisted, delisted, or debarred by any government, public sector, or private organization.

8. Tour Plan Proposal

• The bidder must submit a detailed tour plan with the itinerary, travel dates, accommodation details, meal plans, sightseeing arrangements, and emergency support protocols.

9. Local Presence

• The bidder should have a local office or representative in Bengaluru /Karnataka to address any clarifications or post-tender communications effectively.

10. Submission of EMD

• The bidder must deposit an Earnest Money Deposit (EMD) as specified in the tender document through a valid mode of payment (Demand Draft, NEFT, RTGS).

Period of Contract

1. Contract Duration:

The contract shall be valid for a period of **Nine months** from the date of award of the contract.

2. Completion of Services:

• The selected bidder must ensure the successful execution of the Study tour plan, including all travel, accommodation, and related services, within the stipulated tour schedule.

3. Extension of Contract:

- The contract may be extended for an additional period upon mutual agreement between KSSFCL and the service provider, based on performance and requirements.
- o The terms and conditions for any extension shall remain the same as those of the original contract unless otherwise agreed upon in writing.

4. Termination Clause:

 KSSFCL reserves the right to terminate the contract at any time if the service provider fails to meet the obligations, violates the terms of the agreement, or delivers unsatisfactory services.

5. Liability Post-Contract:

o The service provider will remain liable for any unresolved issues or disputes related to the services provided during the contract period, even after the contract ends.

INSTRUCTIONS TO BIDDERS

The following instructions must be adhered to by all bidders to ensure their proposals are considered valid and responsive:

1. Submission of Bids

- The bids must be submitted in **Two separate** sealed envelope (Technical and financial bids) clearly marked as "*Tender for UK and Europe Countries Study Tour Plan*."
- The envelope must contain all required documents as specified in the tender document.
- Bids must be submitted at the designated office before the deadline: 03:00 PM on 03.12.2024. Late submissions will not be entertained.

2. Two Cover System

 This tender follows a two cover system, meaning the technical proposal and financial bid must be submitted in a single sealed envelope.

3. Eligibility and Documentation

- Bidders must meet the eligibility criteria outlined in the tender document.
- Submit all required documents, including but not limited to:
 - o Company registration certificate.
 - o Financial statements for the last three years.
 - PAN, GST registration certificates.
 - Copies of work orders and completion certificates for similar projects.
 - o IT Retunes statement for the last three financial years must be submitted.
 - o GST Retunes statement for the last three financial years must be submitted.
 - Affidavit stating the bidder is not blacklisted (Form-1).

4. Tour Plan Proposal

- The bidder must include a detailed tour plan in the proposal, covering:
 - o Itinerary for each day, including cities and attractions covered.
 - o Details of flights, accommodation, and transportation.
 - Meal arrangements.
 - Emergency support and insurance provisions.

5. Earnest Money Deposit (EMD)

- Bidders must submit an Earnest Money Deposit (EMD) of ₹1, 00,000/- through Demand Draft, NEFT, or RTGS, payable to Karnataka State Souharda Federal Cooperative Ltd., Bengaluru.
- Bids without the EMD will be rejected.

6. Bid Validity

- Bids must remain valid for **180 days** from the date of bid opening.
- Requests for bid modifications during the validity period will not be entertained.

8. Bid Evaluation

- KSSFCL will evaluate the bids based on the technical proposal, financial competitiveness, and the bidder's ability to meet the specified requirements.
- KSSFCL reserves the right to reject any bid without assigning reasons.

9. Communication and Clarifications

Any queries regarding the tender must be submitted in writing or via email to <u>E-mail:</u> md@souharda.coop, Phone No: 88884466703 before the specified clarification deadline.

10. Terms and Conditions

- By submitting a bid, the bidder agrees to all terms and conditions specified in the tender document.
- Conditional bids or bids containing deviations from the terms will be summarily rejected.

11. Important Notes

- No Sub-Contracting: Sub-contracting any part of the tour plan is not permitted.
- Rejection of Incomplete Bids: Incomplete bids or bids with missing documentation will be rejected.
- Rights Reserved: KSSFCL reserves the right to cancel the tender or modify its terms without prior notice.

DELIVERY OF SERVICES

The following guidelines outline the delivery of services to be adhered to by the selected bidder:

1. Tour Schedule and Itinerary

- Start Date of Tour: The selected service provider must finalize the tour dates with KSSFCL within 7 days of signing the contract.
- The **detailed itinerary** must be submitted to KSSFCL for approval at least **30 days** before the scheduled tour start date. The itinerary should include all travel destinations, accommodations, attractions, and activities.

2. Accommodation and Transportation

- Accommodation: The bidder must ensure that the accommodation arrangements meet the specified requirements and standards for each participant, with detailed addresses, facilities, and types of rooms confirmed. Accommodation should be 4-star / 5-star hotels.
- Transportation: The bidder must arrange for comfortable, safe, and reliable air conditioner transportation for all participants, including local transportation and inter-city travel. This includes private buses or coaches, taxis, or pre-booked trains for inter-city travel.

3. Airline Travel Arrangements

- The bidder must book economy class flights from Bangalore, India, to UK and Europe (and return) for all participants with **Emirates, Qatar Airways, or Lufthansa**. The flight schedule must be shared with KSSFCL for approval prior to finalization.
- The bidder should ensure **timely and convenient flight bookings**, taking into consideration the most direct routes with reasonable layovers.
- **Flight Insurance**: The service provider must ensure that all participants are covered under a travel insurance policy, including flight cancellations and delays.

4. on-Arrival Support

- Upon arrival in UK and Europe, the bidder must provide **airport pickup** for all participants with a guide or tour coordinator at the airport.
- The guide should be **fluent in kannada and English** and familiar with all destinations in the tour itinerary.
- The bidder must ensure **24/7 support** for any travel or accommodation-related issues during the entire duration of the tour.

5. Services during the Tour

- Meals: All meals (breakfast, lunch, and dinner) must be provided, ensuring dietary preferences or restrictions are addressed in advance. The meals should be arranged in reputable restaurants, offering both local and international cuisines.
- **Guided Tours**: The bidder must provide **licensed**, **professional tour guides** in each city to provide insightful commentary and facilitate visits to major attractions.
- **Sightseeing and Excursions**: The bidder must ensure all sightseeing, cultural activities, excursions, and entertainment is provided as per the approved itinerary. This includes tickets, passes, and other necessary arrangements.

6. Emergency Support and Insurance

- The bidder must ensure that all participants are covered by comprehensive **travel insurance**, which includes medical emergencies, trip cancellations, lost baggage, and accidents.
- The bidder must also have 24/7 emergency contact details available to KSSFCL in case any
 emergencies arise during the trip.

7. Delivery Timeframe

• **Pre-tour Preparation**: All arrangements, including flight bookings, accommodation, and transportation, must be confirmed at least **30 days before the start date** of the tour.

- **During the Tour**: The bidder must ensure that all services, including transportation, meals, and guided tours, are carried out as per the itinerary and within the specified timeframe. Any delays or disruptions must be immediately communicated to KSSFCL with suitable alternatives arranged.
- Post-Tour: Upon completion of the tour, the bidder must provide a post-tour report within 7 days, including feedback from participants, a summary of expenses, and any issues that arose during the tour.

PAYMENT TERMS

The following outlines the payment terms for the UK and Europe Countries Tour Plan:

1. Payment Structure

The total cost for the UK and Europe Countries Tour Plan will be divided into multiple stages, with payments made according to the following schedule:

2. Initial Advance Payment

- Amount: An advance payment of 30% of the total contract value will be made upon signing the agreement and submission of a confirmed itinerary.
- **Purpose**: This advance payment will cover initial costs, such as flight bookings, hotel reservations, and other logistical arrangements.
- **Due Date**: Payment will be made within 7 days after the contract signing.

3. Pre-Tour Payment

- **Amount**: A further **40%** of the total contract value will be made once all travel arrangements (flights, accommodation, and transportation) are finalized and confirmed.
- **Due Date**: Payment will be made **10 days before the scheduled tour departure**. The bidder must submit the following documents for this payment:
 - o Final flight and accommodation bookings
 - Proof of confirmed transportation arrangements
 - o Finalized itinerary for all participants

4. Post-Tour Payment

- Amount: The remaining 30% of the total contract value will be made upon completion of the tour.
- **Due Date**: Payment will be processed within **7 days** after the tour ends and only upon the following conditions:
 - Submission of the **final report** detailing all tour activities, expenses, and participant feedback
 - Submission of the **final invoice** along with any receipts for services rendered (meals, transportation, accommodation, etc.)
 - Verification of all services provided as per the agreed itinerary
 - o Final approval by KSSFCL for the successful completion of the tour
 - o In the event of any discrepancies or issues with the tour services, payment may be withheld or adjusted accordingly.

5. Invoices and Supporting Documents

For each payment stage, the bidder must submit an invoice that includes:

- Invoice Details: Name, address, and tax details of the bidder
- Contract Reference: Contract number and tour details
- **Payment Breakdown**: Clear breakdown of services rendered, including flight, accommodation, meals, transportation, and guide services
- Tax Details: Applicable taxes, including GST or other relevant tax information, if applicable
- **Supporting Documents**: Copies of all booking confirmations, receipts, and invoices related to the services provided

6. Tax Deductions

- TDS (Tax Deducted at Source): KSSFCL will deduct TDS as per Indian Tax Law, applicable at the time of payment. The bidder must ensure compliance with all tax obligations and submit necessary tax details during the billing process.
- **Other Deductions**: If any other deductions are applicable, they will be made in accordance with statutory requirements.

7. Payment Mode

- Payments will be made via bank transfer to the bidder's designated account; after all necessary documents are submitted.
- The bidder must provide their **bank details** (Bank name, account number, IFSC code) to facilitate smooth processing of payments.

8. Delay in Payment

- In case of any delays in the submission of documents or reports by the bidder, KSSFCL reserves
 the right to withhold the payment until the necessary documents are provided and discrepancies
 resolved.
- Payments may be delayed if there are issues with the quality of services provided or non-compliance with the terms of the contract.

GENERAL TERMS AND CONDITIONS

The following general terms and conditions shall apply to the UK and Europe Countries Tour Plan Tender:

1. Agreement Binding

By submitting a tender for the Europe Countries Tour Plan, the bidder acknowledges and agrees to the terms and conditions outlined in this tender document. These terms will form the basis of the contract and will be legally binding upon the successful bidder.

2. Validity of the Tender

- The tender submitted by the bidder must remain valid for a period of **90 days** from the date of the bid opening.
- Any bid that is valid for a shorter period may be rejected by KSSFCL as non-responsive.

3. Modification or Withdrawal of Tender

- The bidder may modify or withdraw their tender prior to the submission deadline, provided that such modifications are made in writing and received by KSSFCL before the deadline.
- No tender shall be modified or withdrawn after the submission deadline.

4. Termination of Contract

KSSFCL reserves the right to terminate the contract under the following conditions:

- **Non-Performance**: If the bidder fails to perform the tour as per the specifications and conditions agreed upon in the contract.
- **Delay**: If the bidder fails to provide services in a timely manner, causing disruption to the tour.
- **Breach of Contract**: If the bidder breaches any term or condition of the contract, KSSFCL has the right to terminate the contract with immediate effect.
- **Force Majeure**: In case of natural disasters, war, or other unforeseen circumstances, KSSFCL may consider terminating the contract without incurring any liability.

5. Subcontracting

- The bidder shall not subcontract any part of the tour services without the prior written consent of KSSECI
- If subcontracting is authorized, the bidder remains fully responsible for the performance of all subcontracted services and obligations under the contract.

6. Confidentiality

- The bidder agrees to maintain confidentiality regarding all information obtained during the tender process, as well as any proprietary information shared by KSSFCL.
- The bidder shall not disclose any such information to third parties without prior written consent from KSSFCL.

7. Insurance

- The bidder must provide travel insurance for all participants, covering health, travel accidents, and trip cancellation.
- The bidder is responsible for ensuring that the insurance coverage is adequate and complies with the local regulations of the countries visited.

8. Compliance with Laws

- The bidder must comply with all relevant national and international laws, including but not limited to **visa regulations**, **immigration rules**, **tax laws**, and **tourism guidelines** in both India and the Europe countries being visited.
- The bidder shall ensure that all required travel documents are processed and provided to participants in a timely manner.

9. Quality of Service

- The bidder is responsible for ensuring that all services, including transportation, accommodation, meals, and guides, meet the specifications as detailed in the tender document.
- Any services found to be substandard or not in compliance with the agreed terms may result in penalties or termination of the contract.

10. Performance Monitoring

- KSSFCL reserves the right to monitor the performance of the tour, including inspecting the quality of services provided at any time during the contract period.
- The bidder must cooperate fully with KSSFCL and address any performance issues or complaints raised by the participants.

11. Dispute Resolution

• Any disputes or disagreements arising between KSSFCL and the bidder will first be attempted to be resolved through **negotiation** and **mediation**.

• If the dispute cannot be resolved amicably, the matter will be referred to **arbitration** under the applicable laws of India. The location of arbitration will be **Bengaluru**, **Karnataka**.

12. Indemnification

- The bidder agrees to indemnify and hold KSSFCL harmless from any loss, damage, or liability arising from any negligence or failure to fulfill the obligations set forth in the tender.
- This includes indemnification for any third-party claims, accidents, injuries, or damages resulting from the bidder's actions during the tour.

13. Force Majeure

Neither party shall be held liable for any delay or failure in performance of its obligations under the contract due to force majeure events, including but not limited to:

- Natural disasters (earthquakes, floods, etc.)
- Wars, strikes, riots, or civil commotion
- Pandemics or epidemics
- Government regulations that prevent performance
 In such cases, the affected party shall notify the other party immediately, and the contract may be suspended or extended.

14. Governing Law

• The contract shall be governed by and construed in accordance with the laws of **India**, and any legal disputes will be subject to the jurisdiction of the courts in **Bengaluru**, Karnataka.

15. Entire Agreement

- The tender document, including all attachments and appendices, along with the bidder's proposal and KSSFCL's acceptance, will constitute the entire agreement between the parties.
- Any changes or amendments to this agreement will be made in writing and signed by both parties.

SPECIAL TERMS AND CONDITIONS

The following special terms and conditions apply specifically to the Europe Countries Tour Plan Tender and supplement the general terms and conditions. All bidders must comply with these special provisions to ensure the smooth execution of the tour plan.

1. Scope of Services

The bidder shall provide comprehensive travel and tour services, including but not limited to:

- **Transportation**: Flights, buses, trains, or other transport modes, ensuring the highest level of comfort and safety for all participants.
- Accommodation: Bookings for hotels with standard amenities and services in each destination country.
- Meals: Provision of Indian-style meals, including breakfast, lunch, and dinner, meeting the requirements of the participants.
- **Tour Guides**: Qualified, experienced, and Kannand and English-speaking local guides in each European country visited.
- Sightseeing: Guided tours of all major tourist attractions, with entry tickets where required.
- **Visa Assistance**: Assistance with obtaining necessary visas for participants, including documentation and processing.
- **Travel Insurance**: Comprehensive travel insurance coverage, including medical, trip cancellation, and emergency evacuation.

2. Detailed Itinerary

• The bidder is required to submit a **detailed itinerary** for the tour, covering the exact dates, destinations, and activities planned for each day of the tour.

- The itinerary must include time estimates for sightseeing, travel between locations, meals, and leisure activities.
- Any changes to the itinerary after approval must be approved by KSSFCL in writing.

3. Group Size and Participant Management

- The minimum number of participants for the tour will be 25 persons, and the maximum will be 60 persons.
- The bidder must ensure that the number of guides, buses, and staff is adequate to manage the group size efficiently.
- A **tour leader** from the bidder's company must be assigned to manage the group, ensuring the smooth operation of the entire tour.

4. Currency and Payment

- All services provided must be priced in **Indian Rupees (INR)**, and payments must be made in INR.
- The bidder must ensure that foreign exchange rates are managed in a way that will not result in additional charges to KSSFCL or participants.
- The final cost for the entire tour, including taxes, will be fixed and will not change after the contract is signed, except in the event of changes to government taxes or charges, which must be supported by official documentation.

5. Accommodation Standards

- The bidder must arrange for accommodation in **4-star** / **5-star** hotels, with single or twin-sharing rooms for participants, ensuring quality and safety.
- Any special requirements for accommodation (e.g., accessibility needs, VIP rooms) must be accommodated at no extra cost to KSSFCL.
- Hotel bookings must be confirmed at least 30 days prior to the departure date.

6. Transportation Standards

- Transportation for the group should include **comfortable**, **air-conditioned vehicles** with adequate space for luggage.
- International flights with Emirates, Qatar Airways, and Lufthansa must be in economy class, and the bidder must ensure that group bookings are secured with sufficient seat allocations.
- The bidder is responsible for ensuring that transport operators comply with all safety and regulatory requirements.

7. Visa and Documentation Handling

- The bidder is responsible for **Visa Processing** for all participants, ensuring that all necessary documents are submitted in a timely manner and that the visas are obtained before the tour departs.
- The bidder should coordinate with the **Embassies** of the respective countries to secure the required visas and provide necessary assistance to participants who may have visa-related queries.
- Visa charges are mentioned separately for each participant."

8. Special Requirements and Requests

- Any special requirements by participants (e.g., food preferences, medical needs) should be handled with due care.
- The bidder is responsible for ensuring that adequate support is available for participants with special needs (e.g., dietary restrictions, health conditions).

9. On-site Support and Safety

- The bidder must have an on-site support team available to assist with any unforeseen issues during the trip.
- A **24/7 emergency contact** must be provided to KSSFCL, accessible for both the group leader and participants.
- The bidder must ensure that all services comply with safety standards and health regulations in the European countries visited.

10. Cancellation and Refund Policy

- If the tour is canceled due to reasons within the bidder's control, the bidder must provide a full refund of any payments made by KSSFCL, along with any applicable penalties.
- Cancellations due to force majeure events will be handled in accordance with the terms outlined in the General Terms and Conditions.

11. Penalties for Non-Compliance

- Failure to meet the agreed-upon specifications, delays in service delivery, or any substandard service will result in **penalties** as determined by KSSFCL.
- Penalties may be deducted from the final payment to the bidder or may result in contract termination.
- The bidder will be penalized for not adhering to the confirmed itinerary or for failing to provide the quality of services outlined in the contract.

12. Reporting and Feedback

- A **final report** must be submitted by the bidder to KSSFCL within **5 business days** after the completion of the tour, providing details of the services rendered, feedback from participants, and any issues encountered.
- KSSFCL reserves the right to seek feedback from the participants to evaluate the quality of the services and to identify any areas of improvement for future tours.

13. Post-Tour Support

- The bidder must provide post-tour assistance for any claims or complaints raised by the participants within **30 days** after the completion of the tour.
- The bidder is expected to resolve any issues promptly and ensure that the participants are satisfied with the tour experience.

14. Governing Language

• The official language for all communication and documentation will be **English**. Any documents or communication in other languages must be accompanied by certified **Kannada** translations.

FORMS AND ANNEXURES

Form-1: Certificate of Declaration

Declaration of Compliance with Eligibility Conditions and Absence of Blacklisting

(To be submitted on the Letterhead of the Bidder)

Date:					
To					
The Managing Director Karnataka State Souharda Federal Cooperative Ltd., Souharda Sahakari Soudha, No. 68, 18th Cross, Margosa Road, Malleshwaram, Bengaluru - 560055. E-mail: md@souharda.coop Phone Number: 88884466703					
Subject: l Dear Sir,	Declaration of Compliance with Eligibility Conditions and Absence of Blacklisting				
I/We, the	undersigned, hereby declare and confirm the following:				
I/ do ar	ompliance with Eligibility Conditions We hereby confirm that we meet all the eligibility conditions as specified in the tender ocument for the Europe Countries Tour Plan. We are a reputed travel service provider and re eligible to participate in this tender process.				
I/ de ha	o Blacklisting We declare that our company/firm has not been blacklisted by any government epartment, public sector organization, or any other authority. We further declare that we are not been involved in any fraudulent activities or unethical business practices.				
I/ ac fa	ccuracy of Documents We confirm that all documents and information submitted in this tender are true and ccurate to the best of my/our knowledge and belief. In case any information is found to be also or misleading, I/We understand that KSSFCL reserves the right to reject the bid, rminate the contract, or take any other action as deemed necessary.				
I/ ha pr	o Conflict of Interest We confirm that there is no conflict of interest in our participation in this tender, and we are not engaged in any practices that would undermine the integrity of the bidding rocess.				
I/	ompliance with Laws We undertake to comply with all applicable laws, regulations, and guidelines while executing the contract, should the bid be successful. uthorization				
I/	We confirm that I/we are authorized to sign this declaration on behalf of the bidding ompany/firm.				
	erstand that any breach of the above declarations will render our bid liable for rejection lead to disqualification from future tenders.				
Thank yo	ou for considering our bid.				
Yours sin	ncerely,				

(Signature)	
Name of Authorized Person:	
Designation:	
Company/Firm Name:	
Address:	
Contact Information:	_

Form-2: Agency Details (To be submitted on the Letterhead of the Bidder)

l.,

Souharda Sahakari Soudha, No. 68, 18th Cross, Margosa Road, Malleshwaram, Bengaluru - 560055.
E-mail: md@souharda.coop Phone Number: 88884466703
Subject: Agency Details for Europe Countries Tour Plan Tender
Dear Sir,
As per the requirements of the tender document for the Europe Countries Tour Plan, we hereby submit the details of our agency/firm as requested.
1. Name of the Agency/Firm
Agency/Firm Name:
Registered Office Address:
Phone Number:
Email Address:
Website (if any):
2. Name of the Owner/Managing Director
Name:
Designation:
Contact Number:
3. PAN (Permanent Account Number)
PAN Number:
PAN Number: (Please enclose a copy of the PAN card)
4. Income Tax Details
Income Tax A/C Number:
Amount of Tax Paid in the Last Financial Year:
(Please attach proof of income tax payment)
5. TIN (Taxpayer Identification Number)
TIN Number:
(Please enclose a copy of the TIN registration certificate)
6. Experience & Performance History

Years of Experience in Organizing International Tours:					
List of Major Clients (Enclose copies of orders/contracts along with items, item details, performance report):					
)C1 101	nance reports.				
•	Client Name 1:				
	Tour Type:				
	Duration:				
	Total value of Contract:				
•	Client Name 2:				
	Tour Type:				
	Duration:				
	Total Value of Contract:				
•	Client Name 3:				
	Tour Type:				
	Duration: Total Value of Contract:				
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7. Fi	nancial Viability				
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9. Any Other Relevant Information

(Provide any additional details that will help KSSFCL assess the bidder's capabilities for the award of the contract):

Date:			
	Form-3: Proposed Tou (To be submitted on the Letterhed	r Plan ad of the Bidder)	
Seal/Stamp of the A	gency/Firm:		
Date: Place:			
Designation:			
Signature: Name:			

Karnataka State Souharda Federal Cooperative Ltd., Souharda Sahakari Soudha, No. 68, 18th Cross, Margosa Road, Malleshwaram, Bengaluru - 560055.

E-mail: md@souharda.coop Phone Number: 88884466703

Subject: Proposed Tour Plan for Europe Countries Tour

Dear Sir,

In accordance with the requirements of the tender for the Europe Countries Tour Plan, we hereby submit the detailed itinerary for the proposed tour plan as part of our bid. Below is the proposed plan with flight schedules, hotel details, sightseeing plan, and cost breakdown including GST.

Proposed Flight Schedule						
Flight No.	Departure City	Arrival City	Date	Departure Time	Arrival Time	Airline
	[Departure	[City in	_	_		[Airline
Flight 1	City]	Uk/Europe]	[Date]	[Time]	[Time]	Name]

(Provide flight details for outbound and return journey)

Hotel Names and Room Categories					
Day City Hotel Name Room Category out					
			[Room Category] (e.g.,	Check-in [Time],	
Day 1	[City Name]	[Hotel Name]	Double/Single/Deluxe)	Check-out [Time]	

(Continue for the full itinerary based on the number of days and cities)

	Day-Wise Sightseeing Plan						
Date	City	Sightseeing Details	Meals	Accommodation			

(Continue the sightseeing details based on the specific cities and landmarks)

Cost Breakdown (Including GST)				
Particulars	Unit Price	Quantity	Total Cost	
Flight Cost	[Cost per person]	[No. of persons]	[Total Flight Cost]	
	[Cost per night per		[Total Accommodation	
Accommodation	person]	[No. of nights]	Cost]	

Meals (per day)	[Cost per person per day]	[No. of days]	[Total Meal Cost]
Sightseeing (per person)	[Cost per person]	[No. of persons]	[Total Sightseeing Cost]
Transportation (per person)	[Cost per person]	[No. of persons]	[Total Transportation Cost]
Tour Guide Fees	[Cost per person]	[No. of persons]	[Total Guide Fees]
Visa Fees (if applicable)	[Cost per person]	[No. of persons]	[Total Visa Fees]
Insurance	[Cost per person]	[No. of persons]	[Total Insurance Cost]
Other Costs (e.g., Miscellaneous)	[Cost]	[Qty]	[Total Miscellaneous Cost]

GST Breakdown		
Description	Amount (INR)	
Total Cost of Services	[Total Cost]	
GST (%)	[Applicable GST Rate]	
Total GST Amount	[GST Amount]	
Total Cost (Including GST)	[Total Cost with GST]	

5. Total Cost per Person

- Total Cost for [No. of persons] Participants: [Total Cost including GST]
- Cost per Person: [Cost per person including GST]

6. Additional Notes

- All services are subject to availability at the time of booking.
- The above cost breakdown includes only the services mentioned in the itinerary. Any optional or additional services requested will be charged separately.
- The flight schedule and hotel bookings are subject to confirmation and availability at the time of final booking.

Authorized Signatory	
Signature:	
Name:	
Designation :	

Date:	
Place:	
Seal/Stamp of the Agency/Firm:	

SUBMISSION AND CONTACT DETAILS

Tender documents to be submitted in a sealed envelope addressed to:

The Managing Director

Karnataka State Souharda Federal Cooperative Ltd., Souharda Sahakari Soudha, No. 68, 18th Cross, Margosa Road, Malleshwaram, Bengaluru - 560055.

E-mailmd@souharda.coop Phone Number: 88884466703

